

Platinum Seal Ten-Year Warranty Scheme

PARK HOME PURCHASERS WARRANTY CLAIM FORM

PLEASE COMPLETE ALL SECTION OF THIS CLAIM FORM IN BLOCK CAPITALS USING A BLUE OR BLACK INK PEN AND RETURN IT TOGETHER WITH ALL SUPPORTING DOCUMENTATION AS DETAILED IN SECTION 4 TO:

PARK HOME ASSIST INSURANCE SERVICES,
Royal House, Queenswood, Newport Pagnel Road West, Northampton NN4 7JJ

PART 1: THE PARK HOME

Manufacturer:	<input type="text"/>	Model:	<input type="text"/>
Serial No:	<input type="text"/>		
Date of Manufacture:	Date <input type="text"/>	Month <input type="text"/>	Year <input type="text"/>
Insurance Certificate Number:	<input type="text"/>		

PART 2: THE VENDOR/PARK OWNER/PARK OPERATOR

Company / Park Name:	<input type="text"/>	Tel No:	<input type="text"/>
		Fax No:	<input type="text"/>
Company / Park Address:	<input type="text"/>		
	<input type="text"/>	Postcode:	<input type="text"/>
Gold Shield Park Registration No.	<input type="text"/>	BH&HPA Registration No.	<input type="text"/>
Email Address:	<input type="text"/>		

PART 3: THE FIRST PURCHASER

Name:	Mr, Mrs, Ms or Title <input type="text"/>	Surname:	<input type="text"/>
	Forename(s) <input type="text"/>		
ADDRESS (Location of Park Home)	<input type="text"/>		
	<input type="text"/>	Postcode:	<input type="text"/>
Tel. No.	<input type="text"/>		
Correspondence address if different to park home address	<input type="text"/>		
	<input type="text"/>	Postcode:	<input type="text"/>
Tel. No.	<input type="text"/>		
Date of First Purchase:	Date <input type="text"/>	Month <input type="text"/>	Year <input type="text"/>

PART 4: DESCRIPTION OF DEFECT OR DAMAGE

- I. Please provide an exact description of the structural defects/damage to your home:
(Please continue on an additional sheet if more space is required)
- II. When did you first notice the defects/damage to your home? (Month and Year)
- III. When did you first notify your manufacturer of your park home of these defects/damage to your home?
a. How did you notify them (in writing, over the telephone, email etc) Please send copy correspondence.
- IV. What action did your manufacturer take when you notified them of the defects/damage to your home?
- V. Please provide details of any report carried out by your manufacturer when you reported the damage/defects to your home.
- VI. Please enclose photos of the damage to your park home.
- VII. Please enclose copies of the receipts for the mandatory maintenance required to be carried out on your home as detailed in sections 8.0 to 8.9 of your Platinum Seal Warranty Agreement.

Please ensure that you have completed all areas of the claims form, and provided all information required of you, as failure to do so may delay in your claim being assessed.

Signed:

Date:

Print Name: